## Idaho State Library Talking Book Library Advisory Committee Print Impaired Vision Statement

The Talking Book Library Advisory Committee envisions a future for print impaired Idahoans that includes the following concepts:

- Independent access and services to print impaired resources anywhere, anytime
- Boundary-less network with uniform interface
- Cutting edge technology provides a gateway to the world
- Coordinated, continued learning for staff and users
- Real people and human touch are maintained and enhanced
- Collaborative partnerships with agencies and organizations that serve the print impaired

These six elements form the foundation of our preferred future for the print impaired in Idaho by 2008:

Local libraries play a primary role in identifying and meeting the recreational, educational, and professional information needs of the print impaired. Information is accessible any time, day or night, or is delivered to the user within 24 hours in any language in a user friendly format. Appropriate technology is routinely identified and incorporated into information access and delivery.

Library staff recognizes the value of personal interaction and provides a variety of communication methods for users. Staff has the knowledge to proactively work with users and develop ways to meet their information needs.

Technology allows participation in community activities such as reading or discussion groups when personal attendance is not an option. Library staff is knowledgeable about new technology and services of interest to the print impaired, notifies users as they are implemented, and trains users in their effective use.

To best serve their clientele, libraries actively partner with state and federal agencies, members of the medical profession, cultural centers, and advocacy groups that also provide services to the print impaired. Library staff keeps these organizations abreast of service initiatives, discusses ways to improve service to users, and develops a collaborative approach to meeting users' information needs. Organizations share accurate information about services, support users in accessing resources, and provide appropriate referrals.